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WEBINAR:

2025 ADDITION Advance Directives

**LISA M. VOLK
& TARRAH A. QUINLAN**
NYSHFA | NYSCAL



JUNE 12 • 2025
10:00 am - 12:00 pm

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PROGRAM OVERVIEW:

Guided by both State and Federal regulations, facilities are required to establish, maintain, and implement written policies and procedures regarding the resident's right to formulate an advance directive, as well as the right of refusal of medical and surgical treatment.

This program will review different types of advance directives, advance care planning, policy and procedure development, and regulations specific to advance directives.

TARGET AUDIENCE:

Administrators, Executive Directors, Nursing Staff, Rehabilitation Professionals, and other Interdisciplinary Team Members



**LISA M. VOLK
NYSHFA | NYSCAL**

Lisa M. Volk RN, B.P.S., LNHA, joined New York State Health Facilities Association (NYSHFA) in 2016 and has over 40 years of experience in long-term care operations. Throughout Lisa's career, her dedication, diligence, and passion has ensured success for NYSHFA and the long-term care facilities she was employed by, whether serving in a role as executive director, administrator, or director of nursing. During her time at NYSHFA she has played a key role with policy development, advocacy, education, and member support. Her most recent grant work includes lead educator on a variety of projects, as well as Project Director for "Mouth Care Without a Battle" which resulted in article publication in the Journal of American Medical Directors Association (JAMDA), Pragmatic Innovations. Lisa currently serves on the American Health Care Association (AHCA) Clinical & Quality Committee and is a member of the Professional Development Work Group.

PROGRAM INSTRUCTORS:



**TARRAH A. QUINLAN
NYSHFA | NYSCAL**

Tarrah Quinlan RN, BSN is a Registered Professional Nurse with over 20 years' experience in multiple health care settings, specializing in long-term care. Most recently, Tarrah served as the Director of the Bureau of Quality Assurance and Surveillance at the New York State Department of Health. Prior to serving as Director, Tarrah served in several key long-term care positions within the Department of Health and in the Office of the Medicaid Inspector General. Tarrah has an extensive background in policy development, operations, quality control, and regulatory compliance in skilled nursing facilities. Ms. Quinlan is Patient Review Instrument (PRI) and Screen certified, MDS 3.0 proficient, and has completed skilled nursing facility health care surveyor training from the Centers for Medicare and Medicaid Services (CMS). Tarrah's experiences working across the healthcare continuum with staff and facility leaders have shaped her positive approach to the value of enhancing local, state, and national partnerships to achieve regulatory compliance and accreditation and to build strong quality improvement practices with providers.

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JUNE 12•2025



2025 ADDITION ADVANCE DIRECTIVES

REGISTRATION INFORMATION

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