

# The Long-Term Care Survey Process: Survival & Success

**PRESENTED BY:** 

Tarrah Quinlan RN, BSN
NYSHFA | NYSCAL





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## **PROGRAM OVERVIEW:**

# What Should Your Facility Expect During a New York State Department of Health Recertification Survey?

With ongoing changes in guidance, increased scrutiny, and implementation of significant penalties, it is imperative that facilities and their staff learn what is required and apply their knowledge for success! This program will review the Long-Term Care Survey Process, what to expect and tips for survival! Experiencing a survey can be difficult and intimidating ... remove the mystery, decrease your fear, and optimally perform! We will also discuss Immediate Jeopardy, Plans of Correction, the Informal Dispute Resolution and Independent Informal Dispute Resolution processes, current survey trends and feedback we are receiving from providers who have recently experienced a survey.

## **TARGET AUDIENCE:**

Administrators, Executive Directors, Nursing Staff, and other Interdisciplinary Team Members

# **OUR SPEAKER**



TARRAH QUINLAN RN, BSN is a Registered Professional Nurse with over 20 years' experience in multiple health care settings, specializing in long-term care. Most recently, Tarrah served as the Director of the Bureau of Quality Assurance and Surveillance at the New York State Department of Health. Prior to serving as Director, Tarrah served in several key long-term care positions within the Department of Health and in the Office of the Medicaid Inspector General. Tarrah has an extensive background in policy development, operations, quality control, and regulatory compliance in skilled nursing facilities. Ms. Quinlan is Patient Review Instrument (PRI) and Screen certified, MDS 3.0 proficient, and has completed skilled nursing facility health care surveyor training from the Centers for

Medicare and Medicaid Services (CMS). Tarrah's experiences working across the healthcare continuum with staff and facility leaders have shaped her positive approach to the value of enhancing local, state, and national partnerships to achieve regulatory compliance and accreditation and to build strong quality improvement practices with providers.

# **GENERAL INFORMATION ප** DETAILS



\$199 Non-Members

Available for LNHAs and ALAs

Tuesday, June 11, 2024 10:00 am – 12:00 pm

PLEASE NOTE! Cost per connection. Multiple participants may listen in on one connection at the cost of one registration. Multiple connections from the same facility will be invoiced an additional registration fee.

## CONFIRMATIONS

Confirmations will be sent once a registration is processed. Connection information will be sent one day prior to each session.

- A link to the webinar program and call-information
- A credit form
- Handouts
- An evaluation form

# NYSHFA | NYSCAL'S CANCELLATION POLICY

No refund will be issued after the webinar.

# QUESTIONS?

**Erin Armstrong** 

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# 2024 UPDATE - THE LONG-TERM CARE SURVEY PROCESS: SURVIVAL & SUCCESS

REGISTRANT INFORMATION		
Name:	NAB Identifier:	
Title:		_
Facility Name:		_
Address:		_
City, State, Zip:		_
Email:		_
Phone:	Fax:	_
PLEASE SEND EMAIL: ea	COUR REGISTRATION TO ERIN ARMSTRONG VIA mstrong@nyshfa-nyscal.org   FAX: 518.426.4051 or Quality Care • 33 Elk Street • Suite 300 • Albany • NY • 12207	
Check Vis	American Express Mastercard Discover	_
Credit Card Number:	Exp. Date	
Name on the Card: $\_$		
Cardholder Signature		
	Total Amount Due: \$	
registration fees. I also under	AL/FQC to use the above Discover, MasterCard, VISA, or AMEX to charge applicable and that registration fees of those who cancel the day of the program or fail to attend yment Will Show on Your Credit Card Statement as NYS Health Facilities Association.	



