



- ACF / Assisted Living -

Preparing for NYS DOH Surveys:

*Tips to Reduce Survey Citations,
Top Citations, and How to Identify & Correct Them*

PRESENTED BY:

Frank Rose

RFR CONSULTING GROUP, INC.

July 19, 2022 | 10:00 am - 11:30 am



1.5 CEUs

APPROVED BY NAB FOR LNHAS & ALAs

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PROGRAM OVERVIEW:

Preparing for a NYS DOH Survey is an essential part of an ACF operation. This session will focus on areas of operation most frequently cited and present tips and tools to better help you prepare for when the survey team arrives at your door.

TARGET AUDIENCE:

Administrators, Executive Directors, Nursing Staff, and other Interdisciplinary Team Members

SPEAKER:

FRANK ROSE has been a professional industry consultant throughout New York State since 2008 with RFR Consulting Group, Inc. Before creating RFR, Frank worked for more than 27 years with the New York State Departments of Health (NYS DOH) and Social Services as the Director of the Bureau of Policy and Standards and Director of the Bureau of Surveillance and Enforcement for Adult Care Facilities and Assisted Living.

As an RFR Consultant, he brings his expertise as a specialist in adult residential care policy, statute, regulation, surveillance and training, to providers and professional associations. He conducts operational and quality reviews, mock surveys and other survey preparedness and post-survey activities including development of policy and procedures, deficiency correction, mentoring and training of key personnel and staff, targeted review and training on specific service areas or operational issues and application preparation. He has provided expert witness services to operators and attorneys and has been a member of various NYS DOH and provider association work groups. He holds a Master's Degree in Social Work, is certified by New York State as a Licensed Master Social Worker and is a member of the Academy of Certified Social Workers.

GENERAL INFORMATION & DETAILS

\$125
Members



\$175
Non-Members

Available for LNHA's and ALA's

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PLEASE NOTE! *Cost per connection. Multiple participants may listen in on one connection at the cost of one registration. Multiple connections from the same facility will be invoiced an additional registration fee.*

CONFIRMATIONS

Confirmations will be sent once a registration is processed. Connection information will be issued one day prior with the information below:

- A link to the webinar program and call-information
- A credit form
- Handouts
- An evaluation form

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No refund will be issued after the webinar.

QUESTIONS?

Erin Armstrong

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**- ACF / ASSISTED LIVING -
PREPARING FOR NYS DOH SURVEYS**

REGISTRANT INFORMATION

Name: _____ NAB Identifier: _____
Title: _____
Facility Name: _____
Address: _____
City, State, Zip: _____
Email: _____
Phone: _____ Fax: _____

PAYMENT INFORMATION
MEMBERS: \$125 | NON-MEMBERS: \$175

PLEASE SEND YOUR REGISTRATION TO ERIN ARMSTRONG VIA

EMAIL: earmstrong@nyshfa-nyscal.org | **FAX:** 518.426.4051

MAIL TO: Foundation for Quality Care • 33 Elk Street • Suite 300 • Albany • NY • 12207

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* I authorize NYSHFA/NYSCAL/FOC to use the above Discover, MasterCard, VISA, or AMEX to charge applicable registration fees. I also understand that registration fees of those who cancel the day of the program or fail to attend are forfeited. PLEASE NOTE: Payment Will Show on Your Credit Card Statement as NYS Health Facilities Association.

