

 *webinar*

– 2022 UPDATE –

The Long-Term Care Survey Process: Survival and Success

PRESENTED BY:

Tarah Quinlan, RN, BSN
& Lisa Volk, RN, BPS, LNHA

NYSHFA | NYSCAL

June 9, 2022 | 10:00 am - 12:00 pm



Webinar
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2.0 CEUs

APPROVED BY NAB FOR LNHAs & ALAs

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PROGRAM OVERVIEW:

What should your facility expect during a New York State Department of Health Recertification Survey?

With ongoing changes in guidance, increased scrutiny, and implementation of significant penalties, it is imperative that facilities and their staff learn what is required and apply their knowledge for success!

This program will review the Long-Term Care Survey Process, what to expect and tips for survival! Experiencing a survey can be difficult and intimidating ... remove the mystery, decrease your fear, and optimally perform!

We will also discuss Immediate Jeopardy, Plans of Correction, the Informal Dispute Resolution and Independent Informal Dispute Resolution processes, current survey trends and feedback we are receiving from providers who have recently experienced a survey.

TARGET AUDIENCE:

Administrators, Executive Directors, Nursing Staff, Rehabilitation Professionals, and other Interdisciplinary Team Members

SPEAKERS:



TARRAH QUINLAN, RN, BSN, is a Registered Professional Nurse with over 20 years' experience in multiple health care settings, specializing in long-term care. Most recently, Tarrah served as the Director of the Bureau of Quality Assurance and Surveillance at the New York State Department of Health. Prior to serving as Director, Tarrah served in several key long-term care positions within the Department of Health and in the Office of the Medicaid Inspector General. Tarrah has an extensive background in policy development, operations, quality control, and regulatory compliance in skilled nursing facilities. She is also Patient Review Instrument (PRI) and Screen certified, MDS 3.0 proficient, and has completed skilled nursing facility health care surveyor training from the Centers for Medicare and Medicaid Services (CMS).

Tarrah's experiences working across the healthcare continuum with staff and facility leaders have shaped her positive approach to the value of enhancing local, state, and national partnerships to achieve regulatory compliance and accreditation and to build strong quality improvement practices with providers.



LISA M. VOLK RN, BPS, LNHA, joined NYSHFA in 2016 as the Director of Clinical & Quality Services. She has over 35 years of experience in the long-term care setting in both the proprietary and not for profit sectors. She has held roles as Director of Nursing, Administrator and Executive Director. Lisa has extensive knowledge in team building, employee engagement and innovative practices, which lead facilities to achieve consistent high-quality outcomes and revenue enhancement. During her career, her team was recognized by the American Health Care Association (AHCA) as a Quality Award Winner utilizing Malcolm Baldrige criteria and the Island Peer Review Organization (IPRO) for Excellence in Care and Service Award. Lisa has served as an adjunct instructor for the Foundation for Quality Care Leadership Institute and was in the Foundation's first Administrator Leadership Program.

JUNE 9th • WEBINAR

GENERAL INFORMATION & DETAILS

\$125
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\$175
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Available for LNHAs and ALAs

Thursday, June 9, 2022 | 10:00 am -12:00 pm

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QUESTIONS?

Erin Armstrong

PH: 518.462.4800 ext. 22 | E: earmstrong@nyshfa-nyscal.org

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**2022 UPDATE - THE LONG-TERM CARE SURVEY PROCESS:
SURVIVAL AND SUCCESS**

REGISTRANT INFORMATION

Name: _____ NAB Identifier: _____

Title: _____

Facility Name: _____

Address: _____

City, State, Zip: _____

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Phone: _____ Fax: _____

PAYMENT INFORMATION
MEMBERS: \$125 | NON-MEMBERS: \$175

PLEASE SEND YOUR REGISTRATION TO ERIN ARMSTRONG VIA

EMAIL: earmstrong@nyshfa-nyscal.org | **FAX:** 518.426.4051

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