

For Immediate Release
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NYSHFA/NYSCAL Announces 2019 New York National Quality Award Recipients

ALBANY, NY – The New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL) is pleased to announce that 14 member skilled nursing and assisted living facilities were recognized with the 2019 *Bronze - Commitment to Quality* Award and the 2019 *Silver - Achievement in Quality* Award by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). The recipient organizations were honored during AHCA/NCAL's 70th Convention & Expo, October 13-16, 2019 in Orlando, Florida.

Based on the National Institute of Standards and Technology's Baldrige Performance Excellence Program, the AHCA/NCAL National Quality Award Program challenges member providers to achieve excellence in quality through three progressive levels—Bronze, Silver and Gold. Providers begin the quality improvement process at the Bronze level, where they assess their organization's mission, vision, and key factors that lead to success. They also develop an organizational profile and must demonstrate their ability to implement a performance improvement system. Trained examiners review each application to determine if the center has met the demands of the criteria. Members at the Silver award level develop and demonstrate effective approaches that help improve performance and quality outcomes.

"The recipients of the quality awards are making it their mission to deliver quality care for our nation's elders and individuals with disabilities," said Mark Parkinson, President and CEO of AHCA/NCAL. "I'm convinced that because of their commitment, our profession will continue to grow stronger and make a national impact."

Following are the names of the quality award recipients:

2019 Bronze - Commitment to Quality Award Recipients

Bishop Rehabilitation and Nursing Center, Syracuse
BronxCare Special Care Center, Bronx
Chautauqua Nsg & Rehab Ctr, Dunkirk
Golden Hill Nsg & Rehab Center, Kingston
Hudson Park Rehab & Nsg Ctr, Albany
Norwich Rehab & Nsg Ctr, Norwich
Sunrise at Mill Basin, Brooklyn
Sunrise of New City, New City
Sunrise of Staten Island, Staten Island
Susquehanna Nsg & Rehab Ctr LLC, Johnson City
Washington Center, Argyle
Willow Gardens, New Rochelle

2019 Silver - Achievement in Quality Award Recipients
Capstone Center for Rehab & Nursing, Amsterdam, NY
Dominican Village, Amityville, NY

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ABOUT NYSHFA/NYSCAL

The New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL) is a member-driven association of providers of long term care services, caring for individuals of all ages in proprietary, not-for-profit, and government-sponsored skilled nursing, post-acute, rehab, adult care and assisted living communities across the state of New York. NYSHFA/NYSCAL is dedicated to assisting its members in achieving excellence in the provision of efficient and effective quality long term care services through leadership, professional development and active involvement in the shaping of public policy.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represents more than 13,700 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.