PROGRAM OVERVIEW

Directors of Nursing Services must be knowledgeable and possess the skills needed to motivate and direct staff, make the most of their limited resources and keep abreast of the rapidly changing needs of the profession. The Director of Nursing Program will provide the opportunity to learn new skills, fine-tune existing knowledge, explore value-based leadership, and operationalize skills and competencies that are needed to be a Director of Nursing Services in today’s SNF setting.

PROGRAM OBJECTIVES

- Discuss how leadership and team process affect quality outcomes
- Identify and enhance the competencies needed to be an effective nurse leader
- Articulate the standards of care and practice of licensed Nurses in SNFs
- Understand the federal requirements of participation along with the New York State regulations and how they relate to the survey process
- Identify risk areas and discuss Human Resource Management
- Assist in the financial management of the SNF operation, Medicare and Medicaid
- Facilitate an effective Quality Assurance and Performance Improvement process

PROGRAM COORDINATORS

Lisa Volk, RN, B.P.S., LNHA
Director, Clinical & Quality Services
Lisa has 35+ years of experience in the long-term care setting. She has held roles as Director of Nursing, Administrator and Executive Director. Lisa has extensive knowledge in team building, employee engagement and innovative practices which lead facilities to achieve consistent high-quality outcomes. Member of the AHCA Clinical Committee.

Jackie Pappalardi, RN, BSN
Executive Director, Foundation for Quality Care
Jackie is a registered nurse with 40 years of service in the public and private health care delivery system. She has leadership experience working with providers to achieve accreditation, develop and implement emergency management programs, shape facility wide quality improvement practices and foster strong collaborative partnerships.

PROGRAM REQUIREMENTS

Applicants must be an RN employed in a Skilled Nursing Facility. The course is six three-hour sessions. Participants selected are required to attend all six sessions.

APPLICATION DEADLINE

December 18, 2020
A Letter of Interest and Letter of Support are Required

Please apply online: NYSHFA-NYSCAL.ORG

Point of Contact:
Melony Spock | 518.462.4800 ext. 21 | mspock@nyshfa-nyiscal.org

This Program is Designed For Directors of Nursing Services (New and Experienced) and Other Senior Nurse Leaders Exploring this Career Path.

6-DAY PROGRAM

January 19, 2021
9:00 am – 12:00 pm
- The Role of the Professional Nurse
- Nursing Scope of Practice

January 20, 2021
9:00 am – 12:00 pm
- Survey Preparedness and Operationalizing the Survey Process

January 26, 2021
9:00 am – 12:00 pm
- Human Resources
- Risk Management

January 27, 2021
9:00 am – 12:00 pm
- Patient Driven Payment Model
- Financial Management

February 2, 2021
9:00 am – 12:00 pm
- Quality Measures
- Quality Assurance Process Improvement Systems
- Payroll Based Journal

February 3, 2021
9:00 am – 12:00 pm
- Communication Systems
- Running Effective Meetings
- Time Management

We are Offering this Program at NO COST to Facility or Participant!

Thanks to the generous support of the Iroquois Healthcare Association