**Focused Infection Control Survey Report**

**May 2020**

**Entrance**

**Screening Procedure**

* Staff wearing PPE
* Temperature, questions and documentation (log) maintained

**General Requested Documents**

Policies relating to

* Infection Control Plan
* All COVID-19 policies and procedures
* Visitation
* Family Notification
* Staffing Contingency policy
* Admission
* Emergency Preparedness Plan

**Implemented Practices**

* List the date you implemented visitor restrictions
* List the date you eliminated communal dining
* List the date you eliminated communal activities.
* Describe yournew admission procedure: quarantine/isolation

**Specific Requested Items, Lists**

* List of all Admissions, Discharges, Readmissions, and Transfers since mid-March 2020
* List of Deaths since March 20, 2020,
* List of number of Admissions from 3/25 to current
* What is the total number of admissions since March 25, 2020
* How many were admitted with Confirmed COVID-19
* how many were admitted with presumed COVID-19
* **List the total number of Readmissions since 3/25**
* How many were admitted with Confirmed COVID-19?
* How many were admitted with presumed COVID-19?
* **List the total number of deaths overall since March 1, 2020**
* Total number of deaths at the nursing home
* Total number of COVID confirmed deaths at the nursing home
* Total number of COVID presumed deaths at the nursing home
* Total number of deaths at the hospital/other/unknown
* Obtain detailed explanation of each of the deaths for the category of other
* If any deaths do not align, surveyor will request to obtain records of all deaths from March 1, 2020, to be reviewed offsite:
* Records to be requested include: Face sheet, Admission record w/ diagnosis and comorbidities, recapitulation of stay, including discharge and death summary,

**Resident Interviews**

* President of the Resident Council.
* Reviewed four resident records.
* Two families were selected (they were having window visits)

**Requested Items for Individual Residents Who Died**

Surveyors asked thorough questions about each resident who died.

Documentation for each resident who died:

* Face sheet/diagnosis
* MOLST/HCP
* Nursing progress notes from 3/1
* Provider notes from 3/1
* Labs/diagnostics from 3/1
* Consults from 3/1
* Record of Vital Signs from 3/1
* Most recent admission assessment
* Physician orders from 3/1
* Provider death note (d/c note if they died at hospital)

**Staff Interviews and Staff Observations**

* Director of Nursing questioned about residents’ cause of death, symptoms, especially respiratory symptoms.
* Surveyor questioned why more residents were not eating in their rooms instead of the hallway, their suggestion was to have just the residents needing extra feeding assistance to eat in the hallways, spaced at least 6 feet apart
* Housekeepers were asked about chemicals used and cleaning high touch surfaces
* Surveyor questioned staff about what PPE they wearing with residents.
* Surveyor wanted to hear and observe that all staff were wearing masks all the time and maintaining 6 ft social distancing as much as possible when not with the residents.

**Staffing Records and Responsibilities**

* Requested three days of staffing two days before and current day.

**Notification to Residents and Families**

* Staff responsible (state their role in nursing home) for notifying all residents, representatives, and families of confirmed or suspected COVID-19 cases in the facility.
* When is notification done?
* How is notification done?
* Copies of the letters sent to families and how we communicate or would communicate with families and residents.
* Current communication plans

**Staff Education**

* Surveyor asked staff who was educated and how often
* Surveyor asked what are the topics?

**Hand Hygiene**

* Staff answered surveyor correctly and demonstrated proper PPE usage, proper hand hygiene and proper use of hand sanitizer.

**PPE**

* Surveyor asked and observed if staff were wearing gloves
* Surveyor asked if staff use standard precautions for any resident who may be on special precautions, contact, droplet.

**Other Topics**

* Surveyor asked about issues with isolation with dialysis; and how to maintain it?
* Surveyor asked for a list of key personnel: dept heads, medical staff and corporate team
* Be careful with any activities if the residents are in the area, maintain 6 feet distance apart.
* For residents with dementia who may need supervision eating: seat them across the table from each other and make sure there is no more than two residents at a table.
* All documents must be uploaded via the HCS, Secure File Transfer (SFT)

**Helpful Suggestions**

* Team Support including corporate onsite
* Notification to staff immediately that NYSDOH is in the building
* Department offered assistance for requests for PPE, Staffing and Other

**Comments**

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