

## **IHANS Notification for Nursing Homes, Adult Care Facilities, Hospice Providers and Home Care Agencies**

Please Assign Multiple Individuals to Health Commerce System Roles

The Daily COVID-19 Survey is used to capture data necessary to help the Department policy decisions including the allocation of valuable resources. The daily survey is due by 1:00pm every day, seven days per week.

With respect to the coming holiday season, it is imperative that all providers assign **at least two individuals capable of meeting the daily deadline and are available to answer any calls from the Department of Health** for each of the following Health Commerce System roles:

<b>ACFs</b>	<b>Nursing Homes</b>	<b>Hospice &amp; Home Care Agencies</b>
<ul style="list-style-type: none"><li>• Administrator</li><li>• Data Reporter</li><li>• Director of Resident Services</li><li>• Emergency Response Coordinator</li><li>• HPN Coordinator</li></ul>	<ul style="list-style-type: none"><li>• Administrator</li><li>• Director of Nursing</li><li>• Data Reporter</li></ul>	<ul style="list-style-type: none"><li>• Administrator</li><li>• Data Reporter</li><li>• Director of Patient Services</li><li>• Emergency Response Coordinator</li><li>• HPN Coordinator</li></ul>

Inquiries related to COVID-19 may be referred to the following program-specific email addresses:

[covidadultcareinfo@health.ny.gov](mailto:covidadultcareinfo@health.ny.gov);  
[covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov); and  
[covidhomecareinfo@health.ny.gov](mailto:covidhomecareinfo@health.ny.gov).