

COVID-19 Guidance Compilation for Long-Term Care (LTC)

As of 4/4/20 1:30 PM

The information in this compilation is current only as of the above date and time.

The COVID-19 pandemic is rapidly evolving; for the latest guidance, please reference the NYSDOH webpage [Information for Healthcare Providers](#).

Purpose: The purpose of this compilation is to provide long-term care providers in New York State with a consolidated list of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

LTC Specific Guidance

Guidance / Health Advisory Topic	Provider Type	Link(s)	Date
Adult Care Facility Guidance Letter 3/11/20	Adult Care Facilities	DOH Web ACF Guidance 3/11/20	3/11/2020
Adult Care Facility Day Program - Closure	Adult Care Facilities	DOH Web ACF Day Closure 3/17/20	3/17/2020
Guidance Regarding ACF Operations During COVID-19 Outbreak - 3/22/20	Adult Care Facilities	DOH Web ACF Operations FAQ 3/22/20	3/22/2020
Adult Day Health Care - Closure	Adult Day Health Care	DOH Web Adult Day Health Care Prog Closure 3/17/20	3/17/2020
Adult Day Health Care - Telehealth FAQ	Adult Day Health Care	DOH Web ADHC Telehealth FAQs 3/28/20	3/28/2020
COVID-19 Guidance for Home Health Care Agencies and Hospice Providers 3/22/20	Home Care and Hospice	DOH Web Home Care & Hospice Update 3/22/20 <i>Please note corrected CDC link:</i> CDC Health Care Provider Risk Assessment	3/22/2020
Interim Guidance for Home Care Services Regarding COVID-19 3/16/20 PLEASE NOTE: AMENDMENTS ARE FORTHCOMING	Home Care and Hospice	 DOH_COVID19_HomeCareServices_031621	3/16/2020
COVID-19 Guidance for Home Health Care Agencies and Hospice Providers 3/14/20	Home Care and Hospice	 Home_care_hospice_guidance.3.14.20.pdf	3/14/20

**COVID-19 Guidance Compilation for Long-Term Care (LTC)
As of 4/4/20 1:30 PM**

The information in this compilation is current only as of the above date and time.

Resident and Family Communication in Adult Care Facilities and Nursing Homes	Adult Care Facilities, Nursing Homes	 ACF-NH_ResidentFamilyCommunication_1	4/4/2020
CMS 1135 Waivers to Address Workforce Staff and Facilities	Nursing Homes	 1135CNAWaiver_040420.pdf	4/4/2020
Hospital Discharges and Admissions to Nursing Homes	Nursing Homes	DOH Web NH AdmissionsReadmissions 3/25/20	3/25/2020
NH Home Hemodialysis Emergency Approval	Nursing Homes	DOH Web NH SNF Hemodialysis 3/21/20	3/21/2020
Recommendations to Protect Nursing Home Residents	Nursing Homes	DOH Web Rec to Protect NH Residents 3/20/20	3/20/2020
Nursing Homes Guidance Letter 3/6/20	Nursing Homes	 NH Guidance 3.6.2020.pdf	3/6/2020
Nursing Home Guidance Letter 3/11/20 REV	Nursing Homes and Hospice	DOH Web NH Guidance 3/11/20 REVISED	3/11/2020
COVID-19 Infection Control Guidance for Nursing Homes and Adult Care Facilities (Webinar PPT)	Nursing Homes, Adult Care Facilities	DOH NH Infection Control Webinar PPT 3/26/20	3/26/2020
Nursing Homes and ACFs Cases 3/13/20	Nursing Homes, Adult Care Facilities	DOH Web NH ACF COVID-19 Cases 3/13/20	3/13/2020
Respiratory Illness in Nursing Homes and Adult Care Facilities in Areas of Sustained Community Transmission of COVID-19	Nursing Homes, Adult Care Facilities	DOH Web NH ACF Resp Illness in Sustained Community Transmission Areas 3/21/20	3/21/2020
COVID-19 Guidance for the Authorization of Community Based Long-Term Services and Supports Covered by Medicaid	LTC	DOH Web Authorization of Community Based LT Services Covered by Medicaid 3/18/20	3/18/2020
Nursing Home Transition and Diversion and TBI 1915 (c) Medicaid Waiver Providers	Nursing Home Transition and Diversion and TBI 1915(c) Waiver Service Provider	DOH Web NH Trans and Diversion and TBI Waiver Providers 3/20/20	3/20/2020

COVID-19 Guidance Compilation for Long-Term Care (LTC)

As of 4/4/20 1:30 PM


The information in this compilation is current only as of the above date and time.

General COVID-19 Guidance

Guidance/Health Advisory Topic	Link(s)	Date
Staffing	Protocols for Essential Personnel Return to Work Following COVID-19 Exposure or Infection	3/31/20
	Updated Protocols for Health Care Personnel to Return to Work Following COVID-19 Exposure or Infection	3/31/20
	Governor Cuomo, through Executive Order , has increased staffing resources by expanding the scope of practice for designated practitioners.	3/23/20
Testing/Specimen Collection	Specimen Collection/Handling Instruction	
	Specimen Collection	4/1/20
	Infectious Disease Requisition	1/20
	Packaging and Transport Instructions	3/20
	Additional Capacity Guidance (Collection, triage, treatment)	3/19/20
	Testing Protocol	3/9/20
Infection Control and Personal Protective Equipment	PPE Shortage Guidance	4/2/20
	Requests for PPE should go through your regional OEM	3/23/20
	REMINDER: Providers should follow the process outlined by the Commissioner of Health for requesting resources through the county and NYS Office of Emergency Management . NYSDOH stresses the importance of making requests no later than 10 days before you expect those supplies to be exhausted.	
	Infection Control Guidance (CDC)	
	Optimizing PPE (CDC)	
Quarantine/Isolation	Precautionary Quarantine, Mandatory Quarantine, and Isolation	3/20/20
	Process for Discontinuation of Home Isolation	3/28/20

**COVID-19 Guidance Compilation for Long-Term Care (LTC)
As of 4/4/20 1:30 PM**

The information in this compilation is current only as of the above date and time.

Exposure	Contact of a Contact Guidance	3/28/20
Telehealth	<p>Medicaid Coverage and Reimbursement</p> <p>REMINDER: The NYS Telehealth Parity Law requires commercial insurers (under the jurisdiction of the Division of Financial Services) and the Medicaid program (administered by the Department of Health) to provide reimbursement for services delivered via telehealth, if those services would have been covered if delivered in person.</p>	3/31/20
Elective Surgery	Governor Cuomo, through Executive Order , has directed all Office Based Surgery, General Hospitals, and Ambulatory Surgery Centers to cancel all elective surgeries to maximize hospital bed capacity.	3/23/20
HIV Care Providers	 COVID Letter to HIV Care Providers.pdf	3/20
Mental Health Resources	<p>Managing Stress and Anxiety</p> <p>OMH COVID-19 Guidance Documents</p>	3/16/20