



**Department
of Health**

COVID-19 Infection Control Guidance for Nursing Homes and Adult Care Facilities

March 26, 2020

The information on the PowerPoint is current only as of the date of the presentation (unless otherwise noted). The COVID-19 pandemic is rapidly evolving and for the latest numbers and/or guidance, please reference the links within the presentation.

Standard Precautions

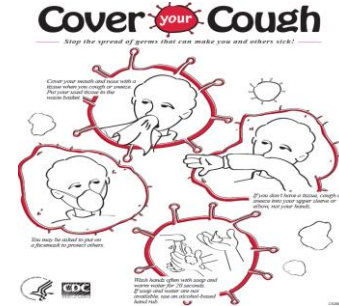
Every resident, every day



hand hygiene

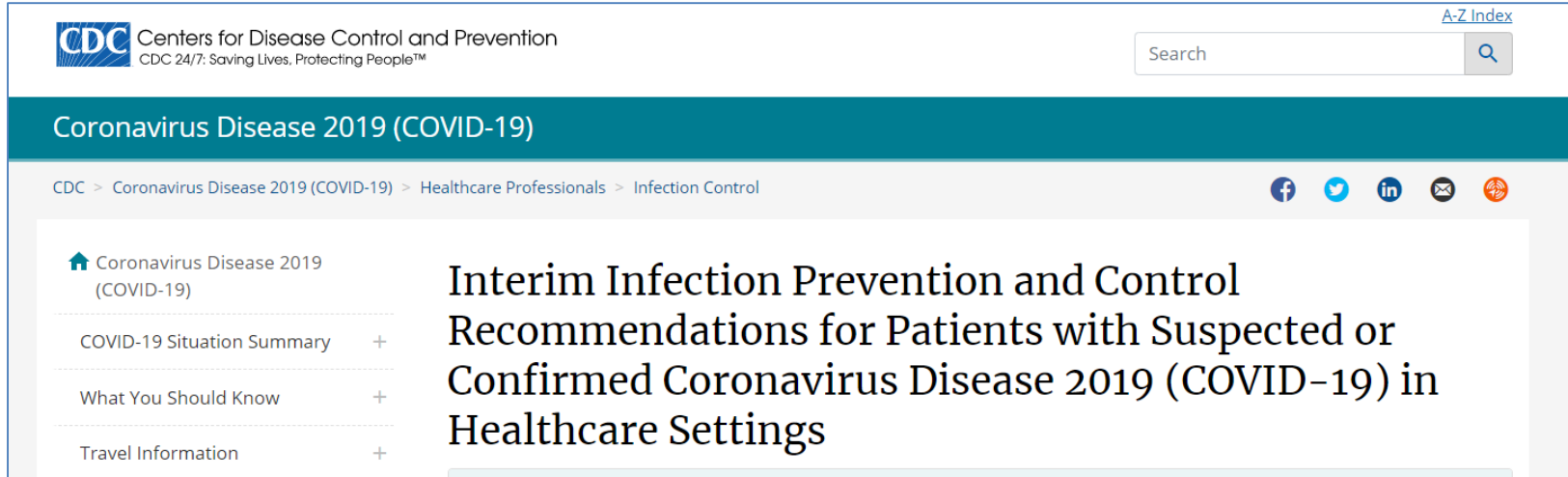


personal protective equipment
based on your task



respiratory hygiene/cough
etiquette

CDC Infection Prevention and Control



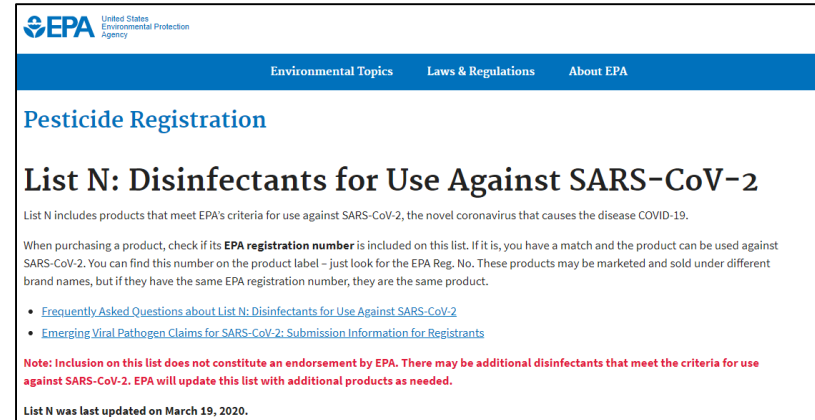
- Intended for all U.S. healthcare settings
- Updated frequently

<https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html>

Guidance current as of 12pm 3/13/2020

Environmental Cleaning

- Increase frequency of high touch surface cleaning
- Routine cleaning and disinfection procedures are appropriate
 - Including resident-care areas where aerosol-generating procedures are performed.
- CDC
 - Considerations for air changes before a terminal clean



<https://www.cdc.gov/coronavirus/2019-ncov/infection-control/infection-prevention-control-faq.html>

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>


Accessed March 25, 2020



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Key NYSDOH Guidance

- March 13, 2020:
 - Health advisory sent to Nursing Homes and Adult Care Facilities
- March 16, 2020:
 - Conditions for healthcare providers to work after exposures if facility operations are impacted by furlough
- Key guidance documents can be located at *guidance documents in [url:coronavirus.health.ny.gov](https://www.health.ny.gov/coronavirus/guidance)*

	Department of Health	
ANDREW M. CUOMO Governor	HOWARD A. ZUCKER, M.D., J.D. Commissioner	SALLY DRESLIN, M.S., R.N. Executive Deputy Commissioner
DATE: March 13, 2020		
TO: Nursing Homes (NHs) and Adult Care Facilities (ACFs)		
FROM: NYSDOH Bureau of Healthcare Associated Infections (BHA)		
Health Advisory: COVID-19 Cases in Nursing Homes and Adult Care Facilities		
Please distribute immediately to: Administrators, Infection Preventionists, Medical Directors, Physicians, Physician Assistants, Nurse Practitioners, Nursing Staff, Risk Managers, and Public Affairs.		



<https://coronavirus.health.ny.gov/system/files/documents/2020/03/acfguidance.pdf>

Accessed 3/25/2020

Preventing Introduction

- Suspend visitation
 - Plan how to accommodate medically necessary visitors
- Health Checks/Screening for NH and ACF staff
 - Community transmission is occurring
 - At start of every shift
 - Strictly enforce illness policies
 - Return to work per policy
 - Not until complete recovery
 - If COVID-19 +, local health department involved
- Facemasks within 6 feet of residents
 - Extended wear is allowed



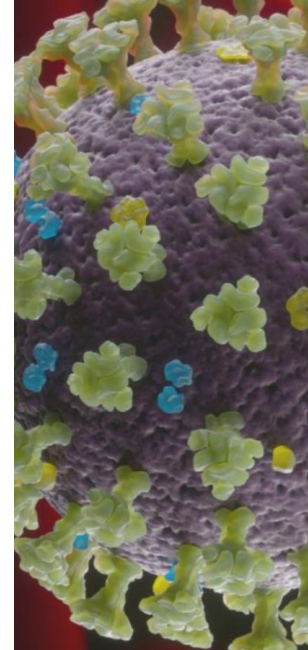
When you suspect COVID-19

- Place a procedure mask on resident
- Isolate the resident in a separate room with door closed
- Contact and droplet precautions for all care
 - Gloves, gown, facemask, eye protection
- Immediately contact NYSDOH Regional Epidemiology team
- Transfer decisions should be based on medical need, not suspicion of COVID-19 alone

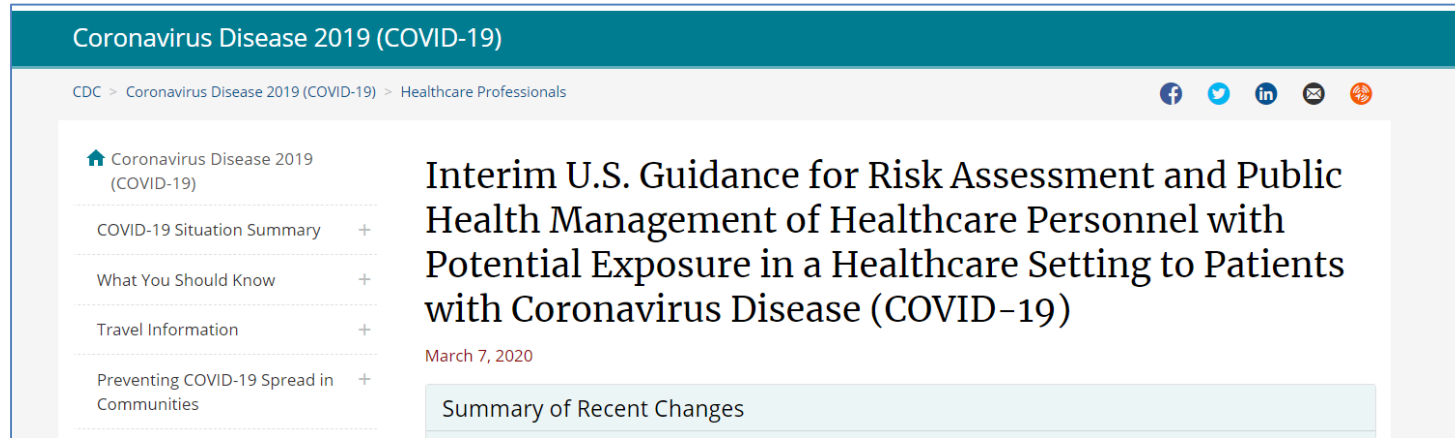


When a resident is a confirmed case

- Notify NYSDOH Regional Epi Contact
- Actively monitor residents on affected unit(s)
- Residents remain in their rooms
- Cancel group activities and communal dining
- Residents to wear a face mask (if tolerated) in their rooms when staff are present
- Staff: No floating, cohort staff caring for residents
- Contact and Droplet precautions while caring for all residents on affected unit(s)



Risk Assessment for Staff Exposures



- Streamlined table from earlier versions
- Identify and assess risk if exposure occurs
- Identify risk categories by source control and provider PPE
- Includes recommendations for furlough based on risk at time of exposure

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-asesment-hcp.html>

Guidance current as of 12pm 3/13/2020



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Confirmed COVID-19 in NH and ACF Staff

- Identify date of onset of illness
- Assess the most recent date worked
- If provider staff worked while ill:
 - Identify residents or units for quarantine
- If provider staff did not work while ill:
 - Maintain base activities and heightened awareness
- Work with local health department to understand any quarantine or isolation orders before allowing return to work



[This Photo](#) by Unknown Author is licensed under [CC BY-NC-ND](#)

Consider Strategies to Conserve PPE

- Bundle care and minimize facility staff entering room
- Consider dedicated units
 - Cohorting residents known to have COVID-19 to a single unit
 - Cohorting or dedicating providers to care only for COVID-19 residents
- Extended wear of facemasks and eye protection
 - Remove only gloves and gowns between caring for residents
 - Perform hand hygiene between residents
 - Continuing to wear the same eye protection and respirator or facemask (i.e., extended use)

Risk of transmission from eye protection and facemasks during extended use is expected to be very low.

Ordering Supplies

Use existing vendor agreements and procurement plans to place orders for quantities needed by type and size of PPE.

- Activate existing Mutual Aid Agreements to obtain available support from those partners.
- Notify County Office of Emergency Management (OEM) when all existing agreements are exhausted and supply needs exceed those available from these sources.
- Coordinate with County OEM to identify and utilize other existing county resources
- Notify the respective Department's Regional Office of ongoing need.
- If all local resources have been exhausted, submit a request, via your County OEM, to the NYS OEM. The request should include as much detail as available, but include at a minimum the following elements:
 - Type and Quantity of PPE by size
 - Point of Contact at the requesting facility or system
 - Delivery location
 - Date request is needed to be filled by
 - Record of pending orders

Key Points

- Maintain awareness for febrile (fever) or influenza-like illness among residents
- Identify how you will get residents tested for COVID-19
 - Low threshold for getting residents tested in areas where sustained community transmission is not yet happening
- Make PPE readily available, but preserve supplies
 - Balance to provide appropriate PPE for safe care and prevent loss
- Use clinical judgement and medical needs of residents when deciding to transfer
 - Residents with COVID-19 may be cared for with proper PPE and processes
- NHs and ACFs **must** regularly monitor for signs and symptoms of illness when caring for residents known to have COVID-19 and must continue to screen staff consistent with previously issued guidance

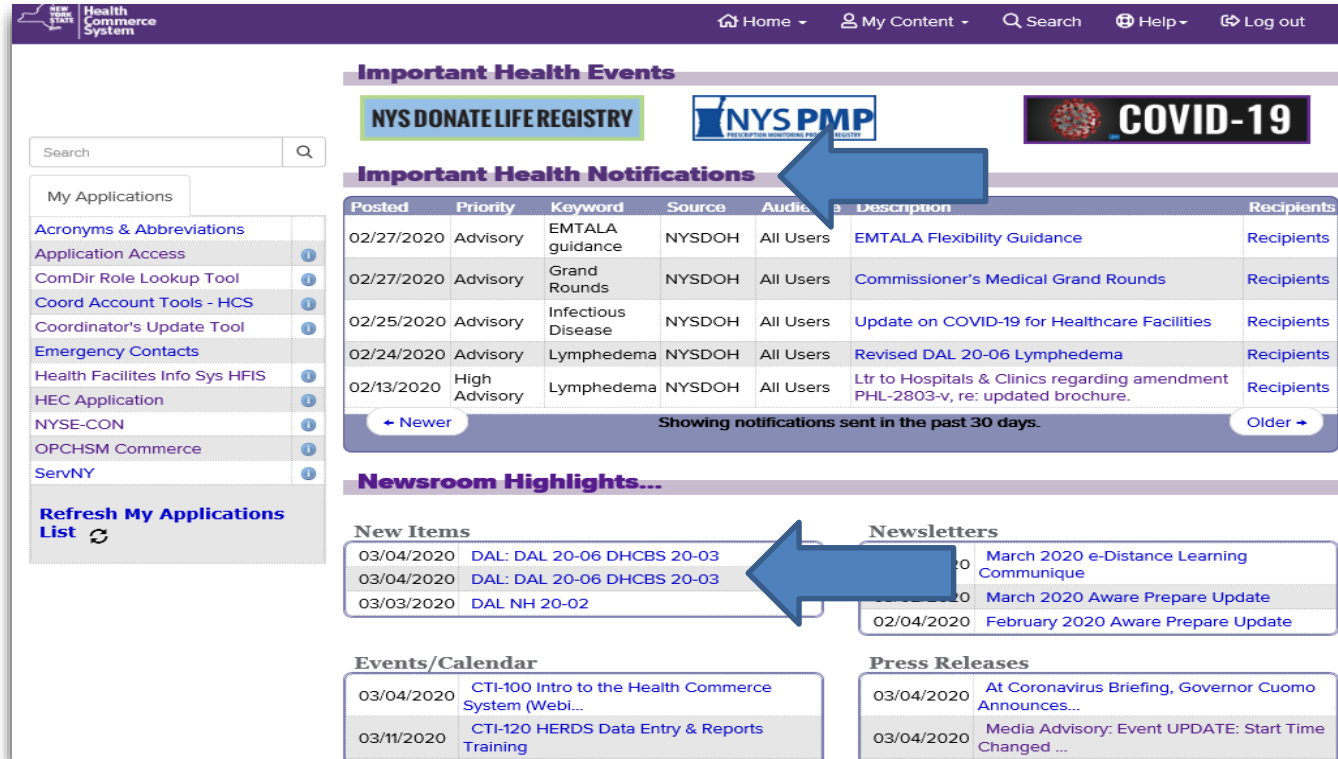
Additional Key Points

- Prioritize private room for COVID-19+ residents, including private bathroom
- Cohorting residents with confirmed COVID-19 is acceptable
- Cohorting suspected cases is should be considered on a case by case basis
- Consider dedicated units to care for residents know to have COVID-19
 - Staff would be dedicated for duration of shift
- If residents must be in a semi-private room:
 - Physically separate as far as possible
 - Use curtains to separate whenever possible
 - Ensure PPE is changed and hand hygiene occurs between residents

COVID-19 Resources

NYS Health Commerce System

<https://commerce.health.state.ny.us>



The screenshot shows the NYS Health Commerce System homepage. A large blue arrow points to the 'Important Health Events' section, which includes links to 'NYS DONATE LIFE REGISTRY', 'NYS PMP', and 'COVID-19'. Another blue arrow points to the 'Important Health Notifications' table. A third blue arrow points to the 'New Items' section, which lists recent updates. A fourth blue arrow points to the 'Newsletters' section, which lists upcoming communications.

Important Health Events

- [NYS DONATE LIFE REGISTRY](#)
- [NYS PMP](#)
- [COVID-19](#)

Important Health Notifications

Posted	Priority	Keyword	Source	Audience	Description	Recipients
02/27/2020	Advisory	EMTALA guidance	NYSDOH	All Users	EMTALA Flexibility Guidance	Recipients
02/27/2020	Advisory	Grand Rounds	NYSDOH	All Users	Commissioner's Medical Grand Rounds	Recipients
02/25/2020	Advisory	Infectious Disease	NYSDOH	All Users	Update on COVID-19 for Healthcare Facilities	Recipients
02/24/2020	Advisory	Lymphedema	NYSDOH	All Users	Revised DAL 20-06 Lymphedema	Recipients
02/13/2020	High Advisory	Lymphedema	NYSDOH	All Users	Ltr to Hospitals & Clinics regarding amendment PHL-2803-v, re: updated brochure.	Recipients

[← Newer](#) Showing notifications sent in the past 30 days. [Older →](#)

Newsroom Highlights...

New Items

- 03/04/2020 [DAL: DAL 20-06 DHCBS 20-03](#)
- 03/04/2020 [DAL: DAL 20-06 DHCBS 20-03](#)
- 03/03/2020 [DAL NH 20-02](#)

Newsletters

- 03/04/2020 [March 2020 e-Distance Learning Communique](#)
- 03/04/2020 [March 2020 Aware Prepare Update](#)
- 02/04/2020 [February 2020 Aware Prepare Update](#)

Events/Calendar

- 03/04/2020 [CTI-100 Intro to the Health Commerce System \(Webi...](#)
- 03/11/2020 [CTI-120 HERDS Data Entry & Reports Training](#)

Press Releases

- 03/04/2020 [At Coronavirus Briefing, Governor Cuomo Announces...](#)
- 03/04/2020 [Media Advisory: Event UPDATE: Start Time Changed ...](#)

My Applications

- [Acronyms & Abbreviations](#)
- [Application Access](#)
- [ComDir Role Lookup Tool](#)
- [Coord Account Tools - HCS](#)
- [Coordinator's Update Tool](#)
- [Emergency Contacts](#)
- [Health Facilities Info Sys HFIS](#)
- [HEC Application](#)
- [NYSE-CON](#)
- [OPCHSM Commerce](#)
- [ServNY](#)

[Refresh My Applications List](#)




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NYSDOH COVID-19 Webpage

March 25, 2020 | 12:30 pm

Information on Novel Coronavirus

Governor Cuomo has put NY State on PAUSE: All non-essential workers are directed to work from home, and everyone is required to maintain a 6-foot distance from others in public.

 Services News Government Local

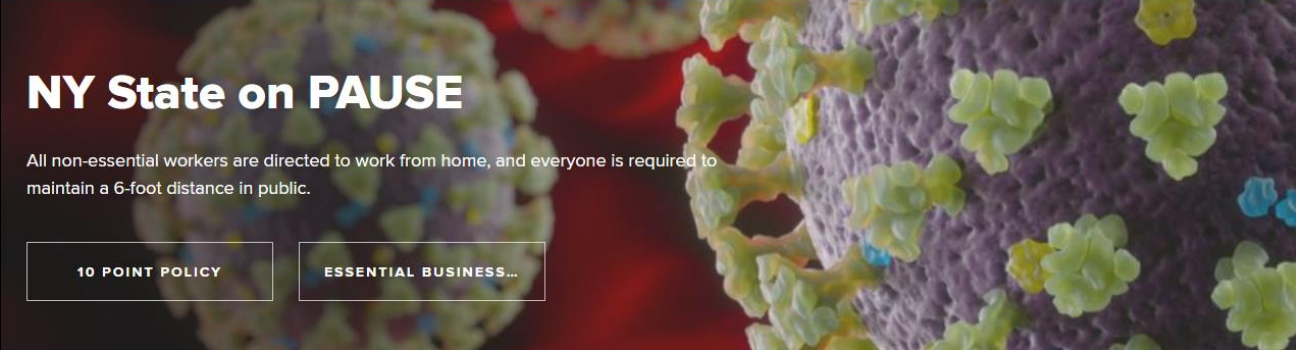
Department of Health Individuals/Families Providers/Professionals Health Facilities

Questions? Call the Novel Coronavirus (COVID-19) Hotline: [1-888-364-3065](tel:1-888-364-3065) or [Ask a Question](#) | [Healthcare Providers](#) | [Get Involved: How You Can Help](#)

NY State on PAUSE

All non-essential workers are directed to work from home, and everyone is required to maintain a 6-foot distance in public.

[10 POINT POLICY](#) [ESSENTIAL BUSINESS...](#)



<https://coronavirus.health.ny.gov/home>

CDC Coronavirus Webpage

www.cdc.gov/coronavirus/2019-ncov/index.html



The screenshot shows the CDC's official webpage for COVID-19. The header includes the CDC logo and the text 'Centers for Disease Control and Prevention' and 'CDC 24/7. Saving Lives, Protecting People™'. A search bar is located in the top right corner. The main navigation bar is teal and reads 'Coronavirus Disease 2019 (COVID-19)'. Below this, a breadcrumb trail shows 'CDC > Coronavirus Disease 2019 (COVID-19)'. The left sidebar contains a list of links, with 'Healthcare Professionals' highlighted in teal. A large blue arrow points to this link. The main content area is titled 'Information for Healthcare Professionals' and is divided into two columns. The left column is titled 'Current Interim Guidance' and lists several links, including 'Interim Guidance for Public Health Personnel Evaluating Persons Under Investigation (PUIs) and Asymptomatic Close Contacts of Confirmed Cases at Their Home or Non-Home Residential Settings'. The right column is titled 'Healthcare Infection Control Guidance' and lists links such as 'Clinical Care Guidance', 'Home Care Guidance', 'Guidance for EMS', 'Healthcare Personnel with Potential Exposure Guidance', and 'Inpatient Obstetric Healthcare Guidance'. Below these columns, there is a section titled 'Resources for Healthcare Professionals Caring for COVID-19 Patients' with links to 'What Healthcare Providers Should Know' and 'Frequently Asked Questions for Healthcare Providers'. At the bottom, there are two images: one of a healthcare worker in a white coat and stethoscope holding a clipboard, and another of healthcare workers in blue scrubs standing in a hallway.

Centers for Disease Control and Prevention
CDC 24/7. Saving Lives, Protecting People™

Coronavirus Disease 2019 (COVID-19)

CDC > Coronavirus Disease 2019 (COVID-19)

Coronavirus Disease 2019 (COVID-19)

COVID-19 Situation Summary +

What You Should Know +

Travel Information +

Preventing COVID-19 Spread in Communities +

Information for Specific Groups +

Healthcare Professionals -

Evaluating and Reporting PUI +

Interim Guidance for EMS +

Infection Control +

Clinical Care +

What Healthcare Personnel Should Know +

Strategies for Optimizing the Supply of N95 Respirators +

Healthcare Personnel with Potential Exposure to COVID-19 +

Information for Healthcare Professionals

Current Interim Guidance

- [Interim Guidance for Public Health Personnel Evaluating Persons Under Investigation \(PUIs\) and Asymptomatic Close Contacts of Confirmed Cases at Their Home or Non-Home Residential Settings](#)
- [Interim Guidance for Collection and Submission of Postmortem Specimens from Deceased Persons Under Investigation \(PUI\) for COVID-19, February 2020](#)
- [Evaluating and Reporting Persons Under Investigation \(PUI\)](#)
- [Healthcare Infection Control Guidance](#)
- [Clinical Care Guidance](#)
- [Home Care Guidance](#)
- [Guidance for EMS](#)
- [Healthcare Personnel with Potential Exposure Guidance](#)
- [Inpatient Obstetric Healthcare Guidance](#)

Resources for Healthcare Professionals Caring for COVID-19 Patients

- [What Healthcare Providers Should Know](#)
- [Frequently Asked Questions for Healthcare Providers](#)

Persons Under Investigation (PUI)

Clinical Care



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Contacting NYSDOH

Non-urgent or Policy Related Issues:

covidadultcareinfo@health.ny.gov

covidnursinghomeinfo@health.ny.gov

These mailboxes are monitored daily and used to develop guidance!

Confirmed or suspected cases

NYSDOH Regional Epidemiologist:

https://www.health.ny.gov/professionals/diseases/reporting/communicable/infection/regional_epi_staff.htm