

PROGRAM OVERVIEW

This 4 hour Train the Trainer program provides two educational sessions:

- One for direct care staff to enhance the knowledge and skills of individuals who work with dying patients by providing a multidisciplinary educational experience, as well as improving the awareness of ethical issues. This program will also focus on helping staff cope with many of the issues surrounding death and dying.
- The second session will provide an overview of the core elements of an end of life program designed for the professional clinical team.

PROGRAM OBJECTIVES

Upon completion of this program, participants will be able to:

- Identify the four stages of dying and loss
- Enhance staff's ability to provide a caring environment
- Improve awareness of ethical issues and discuss advanced care planning
- Discuss the need for bereavement activities
- Provide interventions to comfort resident and family
- Increase their own ability to manage the stressors when dealing with end-of-life issues
- Explore effective language for discussing end-of-life care
- Assess and enhance your End of Life (Palliative Care) program

THIS PROGRAM IS OFFERED AT NO COST!

Thanks to the generous support of the Audacia Foundation Workforce Investment Organization

**Travel and lodging expenses will be the responsibility of the applicant. Lunch will be provided.*



*Space is Limited!
Register Early!*

REGISTER ONLINE @
[NYSHFA-NYSCAL.org/EOLProgram](https://www.nyshfa-nyscal.org/EOLProgram)

REGISTRATION DEADLINE:
JANUARY 3rd

QUESTIONS?

MELONY SPOCK
518.462.4800 ext. 21
mspock@nyshfa-nyscal.org

33 ELK STREET, SUITE 300, ALBANY, NY 12207

FOUNDATION
QUALITY CARE

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**END-OF-LIFE
TRAINING FOR THE CAREGIVER**

TRAIN THE TRAINER PROGRAM

Designed for RNs, Social Workers,
Staff Development Coordinators, and
Licensed Nursing Home Administrators

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REGISTRATION DEADLINE:
JANUARY 3, 2020

NYSHFA-NYSCAL.ORG

PROGRAM TIME, DATE & LOCATION

WE ARE OFFERING THIS ONE-DAY
PROGRAM IN TWO LOCATIONS:



TUESDAY, FEBRUARY 4, 2020
9:00am - 1:30pm

📍 NYS Health Facilities Association
33 Elk Street, Suite 300
Albany, New York 12207



WEDNESDAY, FEBRUARY 5, 2020
9:00am - 1:30pm

📍 IPRO
1979 Marcus Avenue
Lake Success, New York 11042

WHO SHOULD ATTEND?



The Train the Trainer Program is designed for RNs, Social Workers, Staff Development Coordinators, and Licensed Nursing Home Administrators. Open to all Skilled Nursing Facilities upstate and downstate.

PROGRAM TOOLS



- All educational materials will be provided to conduct both the direct care staff training and the professional clinical team training sessions. This includes handouts, PowerPoint presentations, interactive sessions, evaluations etc.
- Lunch will be provided

PROGRAM COORDINATORS



**NANCY LEVEILLE,
RN, MS**

*Executive Director,
Foundation for
Quality Care*

Nancy has more than 40 years of executive experience in nursing administration and quality improvement and 18 years in healthcare education. She is also a member of the American Health Care Association's quality committees.



**LISA VOLK,
RN, B.P.S., LNHA**

*Director, Clinical
& Quality Services
New York State Health
Facilities Association*

Lisa has over 30 years of experience in the long term care setting. She has held roles as Director of Nursing, Administrator and most recently Executive Director. Lisa has extensive knowledge in team building, employee engagement and innovative practices which lead facilities to achieve consistent high quality outcomes. Member of the American Health Care Association's clinical committee.

PROGRAM REQUIREMENTS*

Facilities can send up to two staff,
one must be an RN.

* This is an approved Advanced Training
Initiative program (ATI)

