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NURSING HOME STAFF COMPLETE QUALITY SERIES
Exclusive Program Trains Rising Leaders in Skilled Nursing Facilities

(ALBANY, N.Y.) – Leadership staff from western New York skilled nursing facilities came together weekly for the month of October at Aaron Manor Nursing and Rehabilitation Center in Fairport, New York to learn more about Quality Improvement and Performance Improvement (QAPI).

The Foundation for Quality Care implemented this four day quality series utilizing interactive sessions presented by state and national experts. The program was sponsored by a New York State Department of Health (NYSDOH) Health Workforce Retraining Initiative grant. The primary goal was to increase knowledge and assist nursing home staff to transition their Quality Committee work to an overall program of QAPI. Topics for performance improvement included work on fall prevention; avoiding unnecessary hospitalizations; identifying needs based behavior and implementing interventions specific to that need; customer and staff satisfaction; and tools and resources available to better measure, benchmark and compare their outcomes against regional, state and national data.

“Nursing facility staff serve a vital role in ensuring quality care for residents in long term care facilities,” said Richard J. Herrick, President of the New York State Health Facilities Association and the Foundation for Quality Care. “Programs such as these are critical to the long-term success of skilled nursing facilities in New York State.”

“The Institute is even more critical in these times of staffing shortages and increased quality of care and financial pressures in the long-term care profession,” said Richard Patterson, Executive Director of the Foundation for Quality Care. “This program trains the current and most importantly, the next generation of skilled nursing facility leaders who care for New York’s most frail populations.”

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The 24 participants who completed the Quality Series are:

Tanya Arena, Director of Social Work/Admissions, The Friendly Home, Rochester
Linda Burley, Director of Nursing, Penfield Place LLC, Penfield
Mary Canaday, RN, Lakeside Health Systems, Brockport
Ann Catalfano, Administrator, Penfield Place LLC, Penfield
Harlie Clark, Administrator, Absolut Center for Nursing & Rehab at Three Rivers LLC, Painted Post
Jan Considine, Neighborhood Administrator, Fairport Baptist Homes, Fairport
Kimberly Danzig, Administrator, The Hurlbut, Rochester
Colleen Elder, Staff Education/Clinical Coordinator, Fairport Baptist Homes, Fairport
Lisa Marie Fetterman, Director of Nursing, Aaron Manor Rehab & Continuing Care Center, Fairport
Stephen Hamlin, Administrator, Hamilton Manor/Latta Rd. Nursing Home, Rochester
Sharon Kellogg, In-Service/Education Coordinator, Oak Hill Manor Nursing Home, Ithaca
Paula Mabe, DON, Crest Manor Living & Rehab Center, Fairport
Chris Minicucci, Assistant Administrator, Auburn Nursing Home, Auburn
Charissa Morgan, RN Evening Manager, Maplewood Nursing & Rehabilitation The, Webster
Iga Nthekeleha, QIE Coordinator (Quality/Infection/Educator), Edna Tina Wilson Living Center (Unity), Rochester
Michael Perrotta, Administrator, The Friendly Home, Rochester
Cheryl Pickert, ADON/Nurse Educator, Cortland Park Rehab & Nursing Ctr, Cortland
Michelle Pippard, Quality Representative, St. Ann's Community, Rochester
Lisa Reynolds, RN, Livingston County Campus SNF, Mt Morris
Colleen Rose, Deputy Executive Director, Monroe Community Hospital, Rochester
Laura Rudney, RN/Staff Ed., Livingston County Campus SNF, Mt. Morris
Etta Simmonds, Day Supervisor, Aaron Manor Rehab & Continuing Care Center, Fairport
Ann Tallman, DON, Wedgewood Nursing Home, Spencerport
Cheryl Unterborn, Administrator, Elm Manor Nursing Home, Canandaigua

The Foundation for Quality Care, Inc. is a non-profit educational foundation affiliated with the New York State Health Facilities Association (NYSHFA)/New York State Center for Assisted Living (NYSCAL), a statewide membership organization of more than 300 licensed skilled nursing and assisted living facilities. The membership is diversified and represents individual and multi-facility operations of proprietary, voluntary and government sponsorship. Members take care of more than 51,000 ill, aged and infirm New Yorkers. Members of NYSHFA/NYSCAL are dedicated to the highest standards of care and to the quality of life of all residents.

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