

For Immediate Release
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**KINGS HARBOR MULTICARE CENTER
RECEIVES INNOVATIVE PRACTICE AWARD**

ALBANY, N.Y. – The Kings Harbor Multicare Center in Bronx, N.Y. has received the 2016 Innovative Practice Award for its program, “Standardizing Systemic Process of the Medication Reconciliation”. The award from the New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL) was presented on June 28th at the 2016 Innovative Practice Awards program during the association’s annual convention in Bolton Landing, NY.

In 2011, Kings Harbor Multicare Center introduced “Interventions to Reduce Acute Care Transfers” (INTERACT) to its staff. The staff accepted the tools and guidance positively as an avenue to improve quality of care and reduce unnecessary rehospitalizations. Upon audit in 2015, the Quality Improvement team identified issues with the use of the Medication Reconciliation tools and process and conducted a root cause analysis. The RCA identified several factors that contributed to discrepancies in the admission process. This large urban facility averages 120 admissions a month and, through collaboration with their hospitals, physicians and pharmacists, was able to streamline their admissions process and insure a more accurate medication reconciliation procedure thus decreasing errors and adverse events.

“As a Five-Star rated facility, we strive to introduce new trends and innovations that help us provide superior quality outcomes, safe practice and a conducive environment,” said Alex Stern, Administrator of Kings Harbor Multicare Center. “We are proud to be recognized with this prestigious award from NYSHFA/NYSCAL for this successful program.”

The Innovative Practice Awards were initiated to demonstrate the New York State Health Facilities Association’s commitment to showcasing the high quality services its members provide to their residents.

Winners of the Innovative Practice Awards received a plaque and presented their programs during an educational session at NYSHFA/NYSCAL’s annual convention.

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The New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL) is a member-driven association of providers of long term care services, caring for individuals of all ages in proprietary, not-for-profit, and government-sponsored skilled nursing, post-acute, rehab, adult care and assisted living communities across the state of New York. NYSHFA/NYSCAL is dedicated to assisting its members in achieving excellence in the provision of efficient and effective quality long term care services through leadership, professional development and active involvement in the shaping of public policy.