

For Immediate Release
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Contact: Richard S. Patterson
(518) 462-4800 Ext. 19

BOOTH RECEIVES EMPLOYEE RECOGNITION AWARD

ALBANY, N.Y. – Carole Booth, a receptionist at Wingate at Ulster in Highland, NY has received the 2016 Heart and Hands Award from the New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL). The award was presented on June 28 at the 2016 Employee Recognition Awards program during the association's annual convention in Bolton Landing, NY.

Ms. Booth has been employed at Wingate at Ulster for 15 years and has received the facility's Employee of the Month award.

"Carole represents what it is to give excellent customer service and individualized attention to everyone whether it is a resident, a family member or a co-worker," said Maura Brennan, administrator of Wingate at Ulster. "We are proud that she has been honored with this prestigious award from NYSHFA."

The Employee Recognition Awards honor individuals for their outstanding contributions to skilled nursing facilities. They are awarded in the categories of Registered Nurse of the Year, Licensed Practical Nurse of the Year, Certified Nursing Assistant of the Year and Heart and Hands Award, which is presented to a non-nursing/non-managerial staff member.

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The New York State Health Facilities Association/New York State Center for Assisted Living (NYSHFA/NYSCAL) is a member-driven association of providers of long term care services, caring for individuals of all ages in proprietary, not-for-profit, and government-sponsored skilled nursing, post-acute, rehab, adult care and assisted living communities across the state of New York. NYSHFA/NYSCAL is dedicated to assisting its members in achieving excellence in the provision of efficient and effective quality long term care services through leadership, professional development and active involvement in the shaping of public policy.