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TWENTY FIRST LINE MANAGERS COMPLETE LEADERSHIP PROGRAM Exclusive Program Trains Rising Leaders in Skilled Nursing Facilities

(ALBANY, N.Y.) – Twenty first line managers from central and western New York area skilled nursing facilities have completed the Foundation for Quality Care's First Line Manager Program, an exclusive leadership program for staff in middle management roles who aspire to become leaders in the long-term care profession.

The First Line Manager Program is part of the Long Term Care Leadership Institute, which was developed by the Foundation for Quality Care, a non-profit research and educational foundation affiliated with the New York State Health Facilities Association. This innovative program, assisted by funds from the New York State Dept. of Health and Dept. of Labor Health Workforce Retraining Initiative, was expanded to include managers and supervisors from a variety of disciplines and to add in a more comprehensive session on cultural competence. The eight day program provided participants the opportunity to learn new leadership skills, fine-tune existing knowledge, explore supervisory strategies, and operationally apply the skills and competencies that are needed to be an effective First Line Manager/Supervisor in today's skilled nursing facility setting.

"Managers and Supervisors in all departments serve a vital role in ensuring quality care for residents in long term care facilities," said Stephen B. Hanse, Esq., President of the New York State Health Facilities Association and the Foundation for Quality Care. "Programs such as these are critical to the long-term success of skilled nursing facilities in New York State."

"The Institute is even more critical in these times of staffing shortages and increased quality of care and financial pressures in the long-term care profession," said Nancy Leveille, Executive Director of the Foundation for Quality Care. "This program trains the current and most importantly, the next generation of skilled nursing facility leaders who care for New York's most frail populations."

The 20 participants who have completed the First Line Nurse Manager Program are:

Kevin Brongo, ES Supervisor, Kirkhaven, Rochester

Laura Brown, RN Unit Manager, Our Lady of Peace, Lewiston

John Cook, Dir. Env. Services, Woodside Manor, Rochester

Paulette Futner, LPN, Consensus Lake NH, Livonia

Tracey Hebert, Food Service Dir, Autumn View HCF, Hamburg

Maria Higgs, RN, Medina Memorial Hospital, Medina

Christine Holynski, RN Unit Manager, Elderwood at Wheatfield, Niagara Falls

Madelyn Houghtaling, Nurse Manager, Rochester Regional Health, Webster

Laura Johnson, Food Service Manager, Latta Rd Nursing Home, Rochester

Viktoria LeBlanc, Nurse Manager, Park Ridge Living Center, Rochester

Dustie Miller, LPN Unity Manager, Briody Health Care Facility, Lockport

Charissa Morgan, RN Nurse Manager, Maplewood Nursing Home, Webster

Bonnie Mott, Nurse Manager, Edna Tina Wilson, Rochester

Margaret Mott, RN Nurse Manager, Livingston Cty Ctr for N&R, Mt. Morris

James Potter, Rec Therapy Manager, MM Ewing, Canandaigua

Karen Schonleber, RN, Villages of Orleans, Albion

Alyssa Shumway, Nurse Manager, Unity Living Center, Rochester

Ashley Siejak, Director of Therapy, Schofield Care, Buffalo

Genevieve Smith, RN, Highland Park Rehab, Wellsville

Jessica Smith, RN Nurse Manager, Unity Living Center, Rochester

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The Foundation for Quality Care, Inc. is a non-profit educational foundation affiliated with the New York State Health Facilities Association (NYSHFA)/New York State Center for Assisted Living (NYSCAL), a statewide membership organization of more than 380 licensed skilled nursing and assisted living facilities. The membership is diversified and represents individual and multi-facility operations of proprietary, voluntary and government sponsorship. Members take care of more than 63,000 ill, aged and infirm New Yorkers. Members of NYSHFA/NYSCAL are dedicated to the highest standards of care and to the quality of life of all residents.